

Advanced Message Systems Software

TERMS AND CONDITIONS

Introduction

Any reference to "we", "us" and "our" is to Advanced Message Systems Software (AMSS).

Any reference to "you" or "your", means you as user of any of our web site amss.com.au.

This document set out the term and conditions under which we provide our services via our web site.

What services do we provide?

AMSS provides IT support services via our web site, specifically, services designed to help you with problems you identify with your web site.

AMSS provides these services either on a time and materials basis or a fixed price.

Note that we do not travel to your site. All work is carried out over the internet using our resources.

How do you request these services?

Our services are requested via the 'Fix My Web Site' link on the AMSS web site.

What do we charge?

Time and materials: We charge a \$80 contact fee, then \$80 per hour of effort or part there of plus any material costs.

Fixed price: If you request a fixed price quote, we will provide a quote to you via email, based upon your description of the problem.

If you require an initial examination of your web site issue, it will be charged on a time and materials basis.

Our Guarantee

All our work is guaranteed for 30 days from the date of the completion of work as shown on our final invoice to you.